

Our Terms of Sale

These terms of sale set out the terms and conditions that apply to all purchases of passes for the Nordic Game Conference, and are also part of the general terms and conditions of this website. If you purchase a conference pass from this website, you are deemed to have accepted these terms of sale and agree to be bound by them. We reserve the right to vary these terms of sale at any time. Any variation will be effective immediately upon posting of the amended terms of sale on this website. These terms of sale were last updated on 16 May 2018. On purchasing conference passes from this website after this date, you agree to be bound by the amended terms of sale.

Governing law and invalidity

Nordic Game Conference is a registered business name of Nordic Game Resources AB, and the name Nordic Game, the conference event and this website [conf.nordicgame.com] are operated by Nordic Game Resources AB [Org. no. 556384-5337]. For the purposes of this agreement the words "The Nordic Game Conference", "Nordic Game Conference", "Nordic Game", "NG18", etc., "We" and "Us" refers to Nordic Game Resources AB [Org. no. 556384-5337] and "Website" refers to conf.nordicgame.com. The laws governing this agreement will be the laws in the Kingdom of Sweden and you irrevocably submit to the exclusive jurisdiction of its Courts and its Appellate Courts, and accept that Malmö Tingsrätt (District Court) is primary venue for any legal proceedings.

Conference ticket price

Ticket prices are clearly displayed online and this is the total cost per person per conference. No Children are permitted to attend the conference. All ticket prices are quoted in Swedish Krona (SEK) unless otherwise stated. All prices are quoted including VAT unless otherwise stated. VAT is charged to all attendees in accordance with Swedish Tax Agency and EU regulations, and is included in the final payment price and clearly displayed.

Receiving your conference passes

Passes purchased online through this website (conf.nordicgame.com) are confirmed in the confirmation email you receive. This confirmation email is your conference pass. Nordic Game Conferences do not issue printed tickets. Please print this email and bring it with you to the Nordic Game Conference. All online tickets are verified upon entry to the Nordic Game Conference and an attendee badge is issued to you.

Payments for online tickets are made by credit card and you may also be subject to additional Terms and Conditions in connection with such payments. Passes can also be purchased by email or over the phone, to be paid by invoice. All invoices must be paid 14 days prior to the conference date.

Lost tickets

If you have misplaced your printed email or deleted the confirmation email, please note that Nordic Game Conference has your details on file. All online passes bought are verified upon entry to the Summit so please give your name at the delegate registration desk and make sure you have valid photographic ID. You will not be admitted to the Conference without ID. You will be issued a

delegate pass, which you are obliged to carry clearly visible at all times at the Conference venue.

Refunds and non-attendance

You may cancel your delegate pass and receive a full refund of the monies paid for your attendance provided written notification is received by Nordic Game Conference by email, fax or post no later than 30 days prior to the opening day of the Conference.

Nordic Game Conferences cannot provide a refund for monies paid for your delegate pass or associated loss should you need to cancel with less than 30 days notice (whatever your reasons for non-attendance), however substitutions are welcome. Nordic Game Conferences does not accept any responsibility for your non-attendance if you are unable to attend with less than 14 days notice for any reason, for example due to adverse weather conditions, transport problems, ill-health or incapacity. If you are unable to attend for any reason, and it is too late to cancel your booking, your place may be taken without financial penalty by a substitute who must be a member of staff employed by the same institution or organization.

Should an attending Customer be found to be in breach of the Conference Code of Conduct and is subsequently barred from the venue and event, no refund in part or in whole will be made.

Conference postponement, cancellation or changes to the program

In the event that Nordic Game is unable to run the Conference on the stated date and/or venue for whatever reason, Nordic Game Conference reserves the right to hold the Conference on an alternative date and/or venue within a period of 12 months of the original conference date. Nordic Game Conference reserves the right to transfer all delegate bookings to this new 'alternative' conference date and/or venue. If Nordic Game Conference is unable to secure an alternative date and/or venue within 12 months of the original conference date, you will receive a full refund of any monies paid to Nordic Game Conference for your delegate pass. However Nordic Game Conference will not be liable for any associated costs you may incur if the conference is cancelled or postponed, such as travel or accommodation costs. Nordic Game Conference reverses the right to change the venue for the Nordic Game Conference should this prove necessary for reasons outside its control. If this is necessary Nordic Game Conference will endeavour to find an alternative venue as close to the original venue's location as possible. Nordic Game Conference reserves the right to make any changes to the Conference Program (including changes to the proposed presentations, speakers and schedule) should this be necessary.

Please take note of these Conference Sales Terms & Conditions for your records.

Contact Nordic Game

If you have any questions or comments about this website or conference, please contact us:

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